

Question 1

Question text

In which year was the EFQM Excellence Model formed?

Select one:

- 1990
- 1988
- 1992
- 2006

Question 2

Question text

What are the components of Quality?

Select one:

- Inspection (Detection) & Quality Control (Detection using statistics)
- Quality Assurance (Prevention)
- Total Quality Management
- All of the Above

Question 3

Question text

How many TQM Principles are described in the session?

Select one:

- Three
- Five
- Ten
- None of the Above