Question 1

Question text

The World Bank categorizes a government's functions into how many categories?

Select one:

○ Two

○ Four

○ Five

○ Ten

Question 2

Question text

How many Government functions does UN classify?

Select one:

○ Five

○ Three

○ Ten

○ Twelve

Question 3

Question text

When did the cabinet approve the National Urban Health Mission (NUHM) as a sub-mission of National Health Mission (NHM)?

Select one:

○ June 2012

○ May 2013

○ November 2015

○ Non of the above

Question 4

Question text

What factors citizens regard as critical to good service?

Select one:

- ○ Responsiveness & Competence
- ○ Easy Access & Reliability and Accuracy
- ○ Courtesy & Good Communication
- ○ All of the above