

Question 1

Question text

The standards for Public Services Comprises of how many core principles?

Select one:

- Two
- Four
- Six
- Ten

Question 2

Question text

What is Monopoly + Discretion – Accountability) x Authority ?

Select one:

- Good Governance**
- Administrative Reforms**
- Federalism**
- Corruption**

Question 3

Question text

What is strategy for Citizen Services?

Select one:

- Private financing wherever possible**
- Govt. financing where necessary**
- Capture the private sector profit motives while keeping Govt's Social Responsibility**
- All of the Above**

Question 4

Question text

What are the major challenges of good governance and effective service delivery?

Select one:

- Objective evaluation & Reducing Delays
- Transparency & Accountability
- MIS Monitoring Control
- All of the Above