Online References

 $1. \ \underline{https://hbr.org/2017/02/emotional-intelligence-has-12-elements-which-do-you-need-to-work-do-you-n$

<u>on</u>.

- 2. https://en.wikipedia.org/wiki/Emotional_intelligence
- 3. https://www.ihhp.com/meaning-of-emotional-intelligence/
- 4. https://www.danielgoleman.info/books/emotional-intelligence/
- 5. https://www.skillsyouneed.com/general/emotional-intelligence.html