

## Change Management

Q1: Which of the following is false?

- a. There are two forces for change
- b. Kurt Lewin's change model has three steps
- c. force field analysis was given by Kurt Lewin
- d. None of the above

Ans: d

Q2: Which of the following is not a part of 'Structure Change'?

- a. Work specialization
- b. Departmentalization
- c. Work processes
- d. Chain of command

Ans: c

Q3: Which of the following is false?

- a. Highly cohesive group has less say in acceptance of change
- b. Threat to existing social relationship is a part of organisational resistance to change
- c. 'Dislike of change agent' is not a reason for resisting change
- d. All of the above

Q4: Which of the following points indicates organizational resistance to change?

- a. Resource constraint
- b. Prevailing organizational climate
- c. Organizational structure
- d. All of the above

Ans: d

Q5: Which of the following is not a strategy to manage resistance to change?

- a. Facilitation
- b. Participation
- c. Manipulation
- d. None of the above

Ans: d