Question 1

Question text

Which of the following is a mandatory process of transparency whereby records are placed by government officials or elected representatives for public scrutiny?

Select one:

- a. Right to Information Act
- b. Social Audit
- c. Citizen's Report Card
- d. Community Score Card

Question 2

Question text

..... indicates a model for benchmarking 'Excellence in Public Service Delivery'.

Select one:

- a. Results Framework Document
- b. Sevottam
- ^o c. Citizens Charter
- d. Probity portal

Question 3

Question text

.....monitors and reviews important programmes and projects of the Government of India as well as projects flagged by State Governments.

Select one:

- a. eSamikSha
- b. SPARROW
- C. PRAGATI
- C d. eSuvidha