

ABBREVIATIONS

ADSL: Asymmetric Digital Subscriber Line

APPPA: Advanced Professional Programme in Public Administration

BOO: Build-Own-Operate

BOOT: Build-Own-Operate-Transfer

BPR: Business Process Re-engineering

CARD: Computer-aided Administration of Registration Department

CMC: Computer Maintenance Corporation

DARPG: Department of Administrative Reforms and Public Grievances

DISK: Dairy Information System Kiosk

DIT: Department of Information Technology

DOT: Department of Telecommunications

DTP: Desk Top Publishing

EDI: Electronic Data Interchange

EDPP: Electronic DATA Processing

G2B: Government to Business

G2E: Government to Employees

G2G: Government to Government

GDP: Gross Domestic Product

GPR: Government Process Re-engineering

HRD: Human Resource Development

ICT: Information and Communications Technology

ICMT: Information Communications and Multimedia Technology

IFC: Information and Facilitation Centre

ISO: International Standards Organisation

ISP: Internet Service Provider

IT: Information technology

ITES: Information Technology Enabled Services

LAN: Local Area Network

MIS: Management Information System

NGO: Non Governmental Organisation

NIC: National Information Centre

NICNET: National Information Centre Network

NISG: National Institute of SMART Governance

NLP: Natural Language Processing

ODA: Official Development Assistance

PC: Personal Computer

PKI: Public Key Infrastructure

PPP: Public-Private Partnership

PTI: Private Training Institute

R&D: Research & Development

STD: Subscriber Trunk Dialling

UNDP: United Nations Development Programme

VSAT: Very Small Aperture Terminal

VSNL: Videsh Sanchar Nigam Ltd.

WGc: Warana Group of cooperatives