

Certificate

Preface

I have the pleasure to certify that Ms Deepa Sengar has pursued her research work and prepared the present dissertation entitled "Blended Learning - Integrating Computer based Training in the Indian Railways" a study conducted under my guidance and supervision. The dissertation is the result of her own research and to the best of my knowledge, no part of it has earlier comprised any other monograph, dissertation or book. This is being submitted to the Indian Institute of Public Administration (I.I.P.A) for the Master's Diploma in Public Administration (M.D.P.A) in partial fulfillment of the requirement for the Advanced Professional Programme in Public Administration (A.P.P.P.A).

I recommend that the dissertation of Ms Deepa Sengar is worthy of the award of M.D.P.A of I.I.P.A.

New Delhi

Dated 2.3.2009

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