

CERTIFICATE

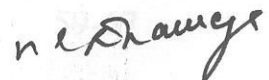
I have the pleasure to certify that **Shri Hawa Singh Jakhar** has pursued his research work and prepared the present dissertation titled as

Financial Performance of BSNL: Areas of Concern

under my guidance and supervision. The dissertation is the result of his own research and to the best of my knowledge, no part of it has earlier comprised any other monograph, dissertation or book.

This is being submitted to the Panjab University, Chandigarh for the degree of Master of Philosophy in Social Sciences in partial fulfillment of the requirement for the 41st Advanced Professional Programme in Public Administration (APPPA) of Indian Institute of Public Administration (IIPA), New Delhi.

I recommend that the dissertation of **Shri Hawa Singh Jakhar** is worthy of consideration for the award of M. Phil. Degree from Panjab University, Chandigarh.



(Dr. Nand Dhameja)

Supervisor and Guide

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